

~ Care Management Coalition member exclusive 3-day FREE ~

Supervisory Effectiveness Training

Spring 2012

New "3 Step" Schedule!

Tues April 17 ◦ Tues April 24 ◦ Tues May 1

9:00 am– 4:30 pm each day
United Way of Buffalo and Erie County
742 Delaware Ave, Buffalo

This is the first time we are offering this stagnated scheduling

Lunches provided – Onsite parking available

Using the Child Welfare League of America Supervisory Training and other curricula, this training focuses on increasing the skill level for new Supervisors and Managers working in the Human Services field.

Learning Objectives:

Following the presentation, the participant will be able to:

- Put into practice constructive confrontation techniques in the workplace.
- Increase their effectiveness in their role as a supervisor.
- Maximize effective communication skills.
- Plan and execute a supervisory session.
- Employ team-building activities to improve functioning within their department.
- Effectively plan for and conduct meetings.
- Practice stress management and time management techniques.
- Develop strategies for managing through times of change.

Maximum 30 participants

At least 2 seats guaranteed per agency until: 2/17/12

Registration Deadline: 4/10/12

Register:

<http://www.cmcwny.org/SUPERegContact.html>

OR www.cmcwny.org GO TO Menu Bar > Training > Register: Supervisory OR CLICK 

for more information contact Lawrence Congdon ◦ 716-335-7502 ◦ larryc@cmcnyny.org

Creating Collaborative Solutions for

*Baker Victory Services ◦ Boys and Girls Clubs of Buffalo ◦ Buffalo Urban League ◦ Catholic Charities of Buffalo
Child & Family Services, Inc. ◦ Crisis Services ◦ EPIC (Every Person Influences Children) ◦ Gateway-Longview, Inc.
Joan A. Male Family Support Center ◦ New Directions Youth and Family Services, Inc. ◦ Sarah Minnie Badger Foster Care Agency*